



# **note to customer**

**Upon delivery, please carry out the following steps:**

- **Remove the goods completely from their packaging.**
  - **Closely inspect the goods for damage.**
    - **Sign for the goods accordingly.**
  - **Refuse the goods if they are not suitable for use.**
- **Notify The Pot Company of any damages/shortfalls within 24 hours.**

**THE COURIER IS OBLIGED TO WAIT 15 MINUTES  
FOR YOU TO CARRY OUT THESE CHECKS**

**No claim for damages will be accepted if a clean signature is given.  
Any claim for damages/shortfall must be made within 24 hours.**